



May 8, 2024

Dear Valued Customer of DFT Security,

On behalf of our entire team, I would like to welcome you to Doyle Security Systems! We are thrilled to have you join the Doyle Security family!

The DFT Security team joined forces with Doyle on May 8, 2024. Just like DFT Security, we are a New York-based company headquartered in Rochester. We are excited and honored to continue to provide you with the highest quality protection and great service you received from DFT Security.

Let's get to know each other. It is worth noting that DFT Security and Doyle Security have a lot in common. Both of our companies are well known in our industry for providing premiere service. We are eager to tell you about some new features and benefits you will receive from Doyle:

- An award-winning Emergency Response Center that is UL-Listed, Five Diamond Certified and named the "Emergency Response Center of the Year" by The Monitoring Association.
- An all-star staff that receives the highest level of training available for our industry.
- A team of Emergency Response Center supervisors who average more than 15 years with our company and are always ready to be at your service.
- The very latest technology and capability in residential and commercial systems, including video, access, medical alarms and home automation.
- A family-owned business that is Great Place to Work Certified.

Doyle Security has been family-owned and operated since 1919, so you can rest assured that our experience in the security industry will provide you the best protection available. In addition to our Dunkirk location, we have offices in Buffalo, Rochester, Syracuse, Albany, Fishkill, Olean, Watertown and Catskill, New York as well as Erie, Pennsylvania. We have worked tirelessly for more than 100 years to ensure that our customers receive the best possible security with the greatest reliability available in our industry!

If you have any questions, please don't hesitate to contact us at any of the support options included below. You can also receive periodic updates about the merger by filling out the form on our website at [www.GoDoyle.com/DFT](http://www.GoDoyle.com/DFT).

Again, we are thrilled to welcome you to our Doyle Security family, and we look forward to protecting what's important to you!

Sincerely,

Jack Doyle  
President and CEO  
Doyle Security Systems, Inc.

Customer Support:  
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